



24 March 2020

**Dear Resident Family Member**

This is to advise you that as a consequence of the nation's alert level being raised to level 3 and 4 respectively, access to Rangiura Resthome facility will be closed to all visitors effective immediately.

As mentioned in previous correspondence we encourage you to communicate by phone with your loved one and we are currently working on some communication alternatives such as skype or zoom and will advise you once these are in place.

As you will already be aware, given the significant risk factors associated with Covid-19 to the elderly, the safety of our residents and staff is first and foremost.

Please contact your loved one by phoning 07 885 1040 #1

Kind Regards,

A handwritten signature in blue ink that reads "Jeff Bennett". The signature is written in a cursive style.

**Jeff Bennett**

General Manager  
**Rangiura Trust Board**